

NAME _____

TELLER TEST – 2008

1. The Holiday Club account pays out on _____ each year, and there is a \$_____ fee for a withdrawal earlier than that date.
2. Members will receive a gift when they deposit how much money into a Kirby Kangaroo Club?
3. When can a member withdrawal from a Share Certificate penalty free?
4. What are the available terms for a Share Certificate?
5. A member can make _____ withdrawals from a Money Market per month. Of the withdrawals, only _____ can be from a check. If a member does exceed the withdrawal limit then there is a \$_____ fee.
6. If a member is contributing to an IRA and it is between January 1st and April 15th, what must all employees ask the member?
7. What is the maximum value a Money Order can be purchased for?
8. What is the fee to purchase VISA Gift Cards?

9. What are the three types of American Express Traveler's Cheques?
- a. _____
 - b. _____
 - c. _____
10. What is our per member, daily, cash-out limit?
11. New accounts that are under _____ days old require a mandatory check hold of _____ days.
12. List the 6 parts of a check that should always be scanned before depositing or cashing:
- a. _____
 - b. _____
 - c. _____
 - d. _____
 - e. _____
 - f. _____
13. What is the standard non-local check hold period?
14. What is the standard local check hold period?
15. List 5 fraud or counterfeit check red flags:
- a. _____
 - b. _____
 - c. _____
 - d. _____
 - e. _____