



SHELTERED
H A R B O R



Created by the Financial Industry to Protect the Consumer

WHAT IS SHELTERED HARBOR?

Sheltered Harbor is a voluntary initiative created by the financial services industry, which provides financial institutions and their customers with an extra layer of protection in the event of a damaging cyber-attack directed at an institution. From the smallest to the largest financial institutions, Sheltered Harbor members collectively represent a majority of the retail banking and brokerage accounts in the United States.

HOW DO WE ACHIEVE GREATER PROTECTION FOR YOUR CUSTOMERS?



Industry Response

Resiliency standards established by the financial services industry ensure that consumers receive timely access to their accounts in the event that their bank or brokerage firm becomes inoperable due to a major cyber event.



Standard Data

All participating institutions make a daily copy of the consumer's account data in a standard format, which enables the restoration of account by another institution or processor in the event of a major loss of operations.



Secure Vault

Your customers' account data is archived in a secure data vault that is protected from alteration or deletion. The data will stay intact and accessible if needed—exactly as when it was archived. Think of this as a fall-out shelter for customer data, with each institution providing its own data vault.



Monitored Regularly

All participating institutions update their adherence reviews to ensure that the Sheltered Harbor standards are exercised consistently and in accordance with Sheltered Harbor specifications.

**Adoption of Sheltered Harbor is Affordable and Operational Costs Are Minimal.
NOW IS THE TIME TO JOIN US!**

Learn more today about protecting your customers.
Visit www.ShelteredHarbor.org or email info@Shelteredharbor.org

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