

Debt Collection

Congress passed the Fair Debt Collection Practices Act (FDCPA) for the purpose of regulating debt collectors, and purposely excluded first party creditors, like credit unions, who have an entirely different relationship with consumers. In 2013, the CFPB published an advance notice of proposed rulemaking (ANPR) for the FDCPA. In response to the ANPR, the CFPB received thousands of comments, many of which expressed concern about including first party creditors within this statute.

Credit unions that are collecting their own debts, unlike third party debt collectors who are operating for the purpose of making a profit. It is pertinent that any new regulations do not inhibit communications between credit unions and their member owners, and instead focus on bad actors in this industry.



We strongly oppose any regulation of the debt collection efforts of credit unions and urge the CFPB to utilize a targeted approach that focuses on third-party debt collectors that engage in abusive and/or illegal collection efforts.